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**From:** Jan Lacey [REDACTED]  
**Sent:** Thursday, 9 March 2023 1:32 PM  
**To:** Aviation White Paper  
**Subject:** White Paper on Aviation

Dear Department of Infrastructure and Transport,

I understand that you are preparing a White Paper that will look, amongst other aspects, at the sustainability of the industry. You refer to sustainable fuel, which from all I have read is a long way into the future.

But the need to act is urgent.

Managing demand is essential to have the short-term impact that is necessary. Steps you could take include encouraging government departments to use systems such as Zoom instead of face to face meetings, and educate the Australian community about the impact they make whenever they decide to fly. Many people have no idea of the damage they cause when they fly, and the government needs to be proactive in warning them and discouraging them from hopping on a plane for a holiday with no thought for their future or that of their loved ones. Awareness raising should be a fundamental part of the sustainability options.

Jan Lacey  
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