



From: Department of Infrastructure, Transport, Regional Development, Communications and the Arts <infrastructure.noreply@govcms.gov.au> on behalf of infrastructure.noreply@govcms.gov.au
Sent: Monday, 13 January 2025 11:56 AM
To: Aviation Customer Rights
Subject: submission to: Aviation Customer Rights Charter [SEC=OFFICIAL]

Submitted on 13 January 2025

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

No

Private Submission

No

Published name

Shannon Wells

Short comment

I operate a Part 135 Air Transport operation
I am curious to know, if there is a minimum size of aircraft, or operation, to which this would apply to.
Passenger Transport can exist in a Cessna 172, as well as an Airbus A380
Passenger Transport can exist in a 3 person organisation, or a 3000 person organisation.
There needs to be more clarity as to who this will apply to.

Step 2: Contact details

First name

Shannon

Last name

Wells

Organisation (if applicable)

Airlines of Tasmania (Par Avion)

State

TAS

Email address



Phone number



Email notification

aviationcustomerrights@infrastructure.gov.au

Consultation name

Aviation Customer Rights Charter