

From: [Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts](#) on behalf of infrastructure.noreply@govcms.gov.au
To: [aviationconsumer](#)
Subject: submission to: Aviation Consumer Protections – subordinate legislation (including the Aviation Consumer Protections Charter) [SEC=OFFICIAL]
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Submitted on 8 September 2025

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

No

Private Submission

No

Published name

Tony [REDACTED]

Short comment

There has to be some \$\$ compensations for passengers in order for the Airlines to take this legislation seriously. I suggest these compensation amounts:

Flight cancellation - \$500 plus transport/hotel/food, delayed flight \$250 plus transport/hotel/food, lost baggage \$500, delayed baggage \$250. These should be absolute minimums.

Yes the airlines say increased fares will result, so be it. But it might result in better service overall.

Step 2: Contact details

First name

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Email notification

aviationconsumer@infrastructure.gov.au

Consultation name

Aviation Consumer Protections – subordinate legislation (including the Aviation Consumer Protections Charter)

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