

**From:** [Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts](#) on behalf of [infrastructure.noreply@govcms.gov.au](mailto:infrastructure.noreply@govcms.gov.au)  
**To:** [aviationconsumer](#)  
**Subject:** submission to: Aviation Consumer Protections – primary legislation [SEC=OFFICIAL]  
**Date:** Friday, 3 October 2025 6:31:41 PM  
**Attachments:** [ombudsman.pdf](#)

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Submitted on 3 October 2025

Submitted by: Anonymous

Submitted values are:

## Step 1: Your submission

### Remain Anonymous

No

### Private Submission

No

### Published name

Peter [REDACTED]

## Upload attachments

### File uploads

- [ombudsman.pdf](#) (14.52 KB)

## Step 2: Contact details

### First name

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### Email notification

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**Consultation name**

Aviation Consumer Protections – primary legislation

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# The Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts

Regarding aviation consumer protection

Thank you for the opportunity to submit a consumer response which I am doing specifically in regard to Brisbane Airport but applies generally.

It's well known that airlines and Brisbane Airport have created a duopoly that has for many years shut out the creation of a more sustainable, affordable and enjoyable alternative to flying for interstate travel, that is electrified high speed rail!

Airlines and Brisbane Airport have long lost their social license by ignoring pleas for a cap and curfew like other major city airports whilst taking government subsidies and becoming a mental and physical hazard to Brisbane residents.

High speed rail would improve the situation enormously by getting many planes out of the sky whilst better serving the interstate travelling consumer.

Thanks for your attention

Peter 