

From: [Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts](#) on behalf of infrastructure.noreply@govcms.gov.au
To: [aviationconsumer](#)
Subject: submission to: Aviation Consumer Protections – subordinate legislation (including the Aviation Consumer Protections Charter) [SEC=OFFICIAL]
Date: Monday, 8 September 2025 6:12:03 PM

You don't often get email from infrastructure.noreply@govcms.gov.au. [Learn why this is important](#)

OFFICIAL

Submitted on 8 September 2025

Submitted by: Anonymous

Submitted values are:

Step 1: Your submission

Remain Anonymous

Yes

Private Submission

No

Published name

[REDACTED]

Short comment

Airlines should be held more accountable than they have been lately for causing massive disruptions and sometimes gaming the system in order to boost their profitability.

Step 2: Contact details

First name

[REDACTED]

Last name

[REDACTED]

State

[REDACTED]

Email address

[REDACTED]

Phone number

[REDACTED]

Email notification

aviationconsumer@infrastructure.gov.au

Consultation name

Aviation Consumer Protections – subordinate legislation (including the Aviation Consumer Protections Charter)

OFFICIAL