

Universal Services Branch

Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts

GPO Box 594, Canberra ACT 2601

4 September 2025

Dear Sir/Madam

Re: Sunsetting of the Telecommunications (Participating Persons) Determination 2015

ACCAN thanks the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts (**the Department**) for the opportunity to submit to its review into the sunsetting of the *Telecommunications (Participating Persons) Determination 2015* (**the Determination**). ACCAN supports the Department making the *Telecommunications (Consumer Protection and Service Standards) (Non-Participating Persons) Determination 2025* and retaining the \$25 million eligible revenue threshold.

The Telecommunications Industry Levy (**TIL**) is critical to ensure positive outcomes for telecommunications consumers. The TIL provides funding for vital public interest telecommunications services, helps maintain affordable and accessible connectivity for vulnerable groups, and supports continued service provision in regional and remote areas. By ensuring that the costs of universal service obligations are fairly spread across the industry, the TIL also helps to prevent anti-competitive behaviour, maintains consumer choice, and improves service standards across networks.

ACCAN reiterates our long-standing advocacy for the TIL to be made technology neutral and expanded to include digital communication services, including 'over the top' services or digital platforms.¹ This would ensure the framework promotes market equity, reduces market distortions and better reflects consumer experience of the communications market.

ACCAN understands the Department will consider further reforms to the TIL and funding of universal services in its ongoing universal services review. We look forward to engaging with the Department in the coming months on these matters. Should you wish to discuss any matters raised in this submission, please contact [REDACTED] Policy Officer, at [REDACTED].

Yours sincerely

[REDACTED]

Chief Executive Officer

¹ Australian Communications Consumer Action Network, *Funding of Universal Telecommunications Services (RBS Review)* (Submission, 7 June 2024) <[https://www.accan.org.au/accan-submission/funding-of-universal-telecommunications-services-\(rbs-review\)>](https://www.accan.org.au/accan-submission/funding-of-universal-telecommunications-services-(rbs-review)>).