



Farzian Zainal

Administrator of Christmas Island
Administrator of the Cocos (Keeling) Islands



Community Bulletin

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Representing the community on baggage changes

Following the recent announcement by Qantas of baggage policy changes for the Indian Ocean Territories, I continue to make representations to the airline about the significant impacts of this move on our community.

I am working with Member for Lingiari, Marion Scrymgour MP, to raise community concerns and advocate for revision of the new baggage policy.

The change was an operational decision by Qantas. I can confirm that it was not developed in consultation with me.

On being informed of this operational decision by Qantas, I immediately made it clear that any such change would have serious and negative impacts on residents and visitors – and I have continued to highlight these concerns at every opportunity.

As Administrator and a community member myself, I understand the importance of the checked baggage allowance as an avenue to support transport of essential items and goods, given our remote location and available freight options.

I will continue to work with your elected representatives to seek resolution on this matter and will keep you updated on my discussions.

[Farzian Zainal, Administrator of Christmas Island and the Cocos \(Keeling\) Islands](#)