

**From:** [infrastructure.noreply@govcms.gov.au](mailto:infrastructure.noreply@govcms.gov.au) <[infrastructure.noreply@govcms.gov.au](mailto:infrastructure.noreply@govcms.gov.au)>

**Sent:** Friday, 20 October 2023 1:35 PM

**To:** New Developments <[New.Developments@infrastructure.gov.au](mailto:New.Developments@infrastructure.gov.au)>

**Subject:** submission to: Consultation on proposed changes to provide better mobile connectivity in new developments [SEC=OFFICIAL]

Submitted on 20 October 2023

Submitted by: Anonymous

Submitted values are:

## Step 1: Your submission

**Remain Anonymous**

No

**Private Submission**

No

**Published name**

[REDACTED]

**Short comment**

On moving to the [REDACTED], my front door mechanism broke. Meaning I couldn't lock it.. I didn't have someone to leave at the house to safeguard my possessions (and didn't have any internet for the first 5 days after moving ). I had to drive out of the estate, 5 minutes up the road to try to get hold of the builder to urgently fix the door.

Since then we have had major outages with internet, thus no phone! I had cancer last year so found this issue really concerning. I also am responsible for all the rostering for my work. I was unable to provide this during the times we have had no internet.

I can't even walk my dogs around without worrying that I can't call for help if something happens. I find this totally unacceptable in this day and age, especially seeing we no longer have landlines either!

## Step 2: Contact details

**First name**

[REDACTED]

**Last name**

[REDACTED]

**State**

VIC

**Email address**

[REDACTED]

**Phone number**

[REDACTED]

**Email notification**

[new.developments@infrastructure.gov.au](mailto:new.developments@infrastructure.gov.au)

