



ON FARM CONNECTIVITY PROGRAM ROUND 3

Frequently Asked Questions

Note: These FAQs are intended to support understanding of Round 3 of the Program. The Grant Opportunity Guidelines are authoritative and take precedence if there is any inconsistency.

October 2026

Version	Release date	Reason for update
1.0	15 September	Final version for Round 3 Opening for applications
2.0	21 September 2026	Questions 27 and 28 added
3.0	2 October 2026	Questions 29 and 30 added. Minor updates to questions 10, 14 and 25.

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About the Program

Q1. What is the On Farm Connectivity Program?

The Australian Government has allocated up to \$43 million across 3 rounds of the On Farm Connectivity Program (the Program) to enable Primary Producers in agriculture, forestry and fisheries to extend connectivity across their farms and make better use of connected machinery and sensor technologies.

Round 3 of the Program provides rebates of up to 50% of the purchase price for eligible on-farm connectivity and connected agricultural equipment. The rebate is between \$1,000 and \$20,000 GST exclusive. This means the minimum total eligible expenditure is \$2,000 GST exclusive. Eligible Primary Producers may receive multiple rebates, up to a maximum total rebate amount of \$20,000 GST exclusive per ABN.

The government has provided \$10 million for Round 3 of the Program.

The objectives of the Program are to:

- extend digital connectivity and support Primary Producers to take advantage of advanced farming technology
- enhance a Primary Producer's capacity to implement digital agribusiness solutions through improved on-farm connectivity and/or connectivity-enabled agriculture-technology equipment
- capitalise on the agricultural sector's potential for increased productivity and growth
- support access to new communications equipment by offsetting some of the cost.

The Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts (the department) is responsible for the Program. The [Business Grants Hub](#) is administering the Program on behalf of the department.

Q2. What has changed in Round 3?

Some changes have been made to Round 3 of the Program, in response to feedback and lessons learnt from Rounds 1 and 2.

Suppliers wishing to participate in Round 3 were required to address revised eligibility criteria and provide additional supporting documentation as part of their Expression of Interest (EOI), including a list of their proposed eligible equipment and prices. Final approved equipment and price lists have been published on the [department's website](#) to support transparency for Primary Producers.

Round 3 will also prioritise rebates for eligible equipment purchased by Primary Producers who haven't participated in the Program before.

Q3. What equipment is eligible for funding under Round 3?

Equipment in the following categories is eligible for a rebate:

- low power wide area networks (LPWAN)
- connectivity equipment
- environmental monitoring
- farm management
- remote automation and control equipment.

The following items associated with the purchased equipment are also eligible as part of the rebate:

- cost of training provided to the Primary Producer on the use of the approved eligible equipment items, to a maximum of 10% (excluding GST) of the total eligible equipment purchase price
- one-off cost of subscriptions to support operation of approved eligible equipment items for up to 12 months duration, to a maximum of 10% (excluding GST) of the total eligible equipment purchase price
- cost of delivery and installation (where applicable), to a maximum of 20% (excluding GST) of the total eligible equipment purchase price

Accommodation charges may be included in the cost of delivery, installation and training (where applicable). The Program Delegate may seek additional information to confirm eligibility.

Q4. What eligibility requirements apply to Primary Producers?

To be eligible, a Primary Producer must meet the requirements set out in the Grant Opportunity Guidelines. This includes having an ABN that has been registered for at least 12 months, operating under an eligible ANZSIC code, and having average annual gross income from primary production between \$40,000 and \$4 million. Hobby farmers are not eligible.

Q5. Who can I contact if I require help completing the grant (rebate) application?

The grant (rebate) application should be filled in by Approved Suppliers, not Primary Producers. In the first instance, Approved Suppliers requiring help to complete a grant (rebate) application should contact the [Business Grants Hub](#), which administers the Program on behalf of the department, on 13 28 46.

Q6. Why has the rebate cap changed?

To support more Primary Producers to participate in the Program, the maximum rebate amount for Round 3 has been set at \$20,000 GST exclusive per ABN. Eligible Primary Producers may receive multiple rebates, provided the total rebate amount does not exceed \$20,000 GST exclusive per ABN. This reflects the most popular rebate range from earlier rounds and supports value for money, fairer access and stronger demand management.

Q7. Why are first-time participants being prioritised?

Rounds 1 and 2 attracted strong demand and many Primary Producers were not able to participate before available funding was exhausted. Prioritising first-time participants gives eligible producers who have not previously benefited from the Program a fairer opportunity to access support.

Q8. Does this mean previous participants are excluded?

Previous participants are not excluded, however, applications from Primary Producers who have not previously benefited from the Program will be prioritised. All applications will be subject to eligibility requirements, program rules and funding availability.

Q9. What if demand exceeds available funding?

Round 3 has been designed to enable fairer access and to better manage demand, including by reducing the rebate cap and prioritising applications from those who haven't previously benefitted from the

Program. However, applications remain subject to funding availability and some applicants may miss out if the available funding is fully allocated.

Q10. What happens if funding is fully allocated before all applications are assessed?

If the available funding is fully allocated during the eligibility assessment stage, the Business Grants Hub may stop assessing further applications. Approved Suppliers whose applications are ineligible or not assessed because funding has been fully allocated will be notified.

Q11. Why are Approved Supplier prices being published?

Publishing Approved Supplier equipment and price lists supports Primary Producers to compare available products and suppliers before they make purchasing decisions. This supports greater transparency and value for money.

Q12. Why are there additional evidence requirements for suppliers and Primary Producers?

The additional evidence requirements support better risk management, compliance, fairness, transparency and stewardship of public money.

Q13. Why won't quotes generated before Round 3 opens be accepted?

Quotes generated before Round 3 opens will not be accepted because, before that date, Approved Suppliers and their approved eligible equipment and price lists have not yet been published for Round 3. Requiring quotes to be generated from the opening date ensures they are based on the final approved supplier arrangements and current program requirements.

Q14. What follow up can participants expect?

The Business Grants Hub may conduct random and targeted checks, post-payment reviews, spot checks and follow-up contact with Primary Producers to confirm delivery, installation and training has occurred, where applicable. If one claim, or cumulative claims for the same ABN, reaches \$10,000 or more, the Approved Supplier must provide geotagged photographs of each delivered and installed equipment item before the rebate is paid.

Q15. I am a Primary Producer. How do I choose which equipment or supplier is right for me?

Primary Producers should review the published list of Approved Suppliers, eligible equipment and prices, and consider which products best meet their business needs. Primary Producers may wish to seek independent advice before making a purchase decision. The department and Business Grants Hub are not able to recommend a particular supplier, product or technology solution.

Q16. Can I buy equipment from a supplier that is not listed as an Approved Supplier?

No. To be eligible for a rebate under Round 3, equipment must be purchased through an Approved Supplier and must be listed as approved eligible equipment for that supplier.

Q17. Can I buy equipment that is not on an Approved Supplier's published equipment list?

No. Rebates are only available for equipment that has been assessed and approved as eligible for Round 3 and is included on the Approved Supplier's published equipment list.

Q18. Does being listed as an Approved Supplier mean the government endorses that supplier or product?

No. Approval means the supplier and nominated equipment have met the relevant program requirements for Round 3. It does not represent a government endorsement, warranty or recommendation of any supplier, product or service. Primary Producers should carefully choose an Approved Supplier that best suits their business by comparing supplier experience, Australian-based support, local installation and follow-up services and customer reviews or recommendations.

Q19. Can an Approved Supplier change their prices after the round opens?

No, the published Approved Suppliers' equipment and price lists will remain in place until the end of the Program.

Q20. What happens if a Primary Producer receives a quote but funding is exhausted before the application is submitted or assessed?

A quote does not guarantee funding. Rebates remain subject to eligibility, application assessment, compliance with Program requirements and available funding. Primary Producers should not purchase equipment or pay a deposit before written approval is received from the Business Grants Hub.

Q21. Can a Primary Producer submit the rebate application themselves?

No. The grant/rebate application is submitted by the Approved Supplier. Primary Producers should work with their chosen Approved Supplier to ensure the relevant information and evidence is provided.

Q22. What evidence will Primary Producers need to provide?

Primary Producers will need to create a Business Grants Hub portal account and complete their own online declarations. They will also need to provide evidence to confirm eligibility, including income evidence such as an Accountant Declaration or relevant sections of their Business Income Tax Return

for 2022–23, 2023–24 and 2024–25. Evidence may also be required to confirm that the equipment has been supplied, delivered, installed or used as required.

Q23. When can equipment be purchased?

Do not purchase equipment or pay a deposit until you and the Approved Supplier have received written approval from the Business Grants Hub. To be eligible, purchases must relate to an eligible quote from an Approved Supplier after Round 3 opens and must meet the published Program rules.

Q24. Are rebates guaranteed once a quote is issued?

No. A quote is not an approval of funding. Rebates are only available where the application is eligible, all requirements are met, written approval has been received from the Business Grants Hub, and funding remains available. Primary Producers should not purchase equipment or pay a deposit before written approval is received.

Q25. What happens if equipment is not delivered or installed?

The Approved Supplier must complete the sale, delivery, installation and any required training, and submit the claim, within 120 calendar days of approval. All claims must be submitted by 28 May 2027. The Business Grants Hub will conduct checks to confirm that equipment has been supplied and/or installed. If Program requirements are not met, the rebate may not be paid or may be subject to compliance action. If one claim, or cumulative claims for the same ABN, reaches \$10,000 or more, the Approved Supplier must provide geotagged photographs of each delivered and installed equipment item before the rebate is paid.

Q26. How did consultation influence the design of Round 3?

Feedback from public consultation and lessons from Rounds 1 and 2 informed the Round 3 design. We listened to stakeholders and retained key features of the Program, including an approved supplier model and eligible connected farm technology, while strengthening requirements to improve fairness, transparency, Program integrity and stewardship of public money.

Q27. Why are training, subscriptions, delivery and installation line items listed in the Ineligible Equipment List?

For the purposes of the program, these expenditure items are not considered eligible 'equipment'. However, per 5.2 of the Grant Opportunity Guidelines, these may be claimed as other expenditure items to the specified maximum per centage as follows:

- cost of training provided to the Primary Producer in the operation of approved eligible equipment items, to a maximum of 10 per cent (excluding GST) of the total eligible equipment purchase price
- one-off cost of subscriptions to support operation of approved eligible equipment items for up to 12 months duration, to a maximum of 10 per cent (excluding GST) of the total eligible equipment purchase price
- cost of delivery and installation (where applicable), to a maximum of 20 per cent (excluding GST) of the total eligible equipment purchase price
- accommodation charges may be included in the cost of delivery, installation and training (where applicable). The Program Delegate may seek additional information to confirm eligibility.

Q28. As a Primary Producer, how much of a discount will I receive from a Partially Eligible Bundle?

For items listed as a 'Partially Eligible Bundle', only the components specifically identified in Column L of the published eligible equipment spreadsheet(s) are eligible for rebate funding. The Approved Supplier must provide a quote which itemises and prices the components of the bundle. Funding will only be assessed against those eligible components listed in Column L. Components not specified in this column will be considered ineligible and no rebate may be claimed toward these components.

Q29. Why has the application period closed earlier than advertised in the Grant Opportunity Guidelines?

Round 3 closed on 2 October 2026 as the value of applications received has reached the available funding limit. Applications submitted before 2 October 2026 will now be assessed by the Business Grants Hub in line with the Grant Opportunity Guidelines.

Q30. When will I know if my application has been approved for a rebate?

Now that the round has closed for applications, the Business Grants Hub will assess the applications submitted.

The expected timeframes are:

- **Assessment of eligibility:** up to 10 weeks.
- **Approval and notification of successful Approved Suppliers:** 1 week.
- **Notification to unsuccessful Approved Suppliers:** up to 3 weeks.

Approved Suppliers and Primary Producers will be notified of the application outcome. If an application is approved, the Approved Supplier will have up to 120 calendar days from the approval date to:

- finalise the sale with the Primary Producer
- deliver and install the approved eligible equipment, where applicable
- provide training, where applicable
- submit the rebate claim.

All activities and claims must be completed by **28 May 2027**. This deadline cannot be extended.