2021 Media content consumption survey

Key results

January 2022



What Australians are using to watch screen content

- Online subscription services and commercial free-to-air television were the most popular ways to watch screen content in 2021.
 Sixty-two per cent of Australian adults reported watching screen content on an online subscription service, and 58% for commercial free-to-air television (compared to 60% and 61% respectively in 2020).
- Free video streaming services (56%)
 and publicly owned free-to-air television
 (50%) were the next most popular ways to
 watch screen content in 2021.
- Seventy-nine per cent of Australian adults had access to at least one streaming service in their household.



How do Australians choose how to watch screen content?

- Viewers of online subscription services were most likely to rate 'the ability to watch what I want, when I want' (89%) and that there are 'no advertisements' (76%) as an essential or a main reason to watch these services. The least important attributes were news and sporting content.
- Viewers of free-to-air television were most likely to rate that it is 'easy to access' (69%) and that it has 'national or international news' (66%) as an essential or main reason for watching this service. The least important reasons were sporting content and picture quality.



How children are watching screen content

- Parents/guardians cited online subscription services (51%) and free video streaming services (50%) as the most popular ways for their child to watch screen content.
 Twenty-two per cent of parents/guardians cited that their child watched commerical free-to-air broadcast television.
- Those in regional areas were more likely to have a child that watched online subscription services (57%), than those in metro areas (48%).





How much sport Australians are watching

- Forty-four per cent of Australian adults watched sport content. Men (56%) and those aged 55 plus (53%) were more likely to have watched sport content.
- Commercial free-to-air television was the most popular way to watch sport content (67%), followed by sport websites or apps and pay TV (both 25%).
- Those aged 55 plus (85%) were more likely to use commercial and publicly owned free-to-air television. Those aged 18-34 were more likely to watch sport online (62%). Regional Australians were more likely to use commercial free-to-air television.
- Sixty-one per cent watched or listened to men's sport while 35% watched or listened to both men's and women's sports.



How news is being accessed

- **Eighty-six per cent** of Australian adults did not report having a paid news subscription.
- Fifty-nine per cent accessed news via commercial free-to-air television (down from 63% in 2020), followed by a news website or app (49%) and radio (44% down from 52% in 2020).
- Australians aged 55 and older were more likely to consume news via commercial free-to-air television (72%), publicly owned free-to-air television (60%) and radio (57%).
- Australians aged 34 and under were more likely to consume news via social media (56%) and news websites or apps (53%).
- Australians living in regional areas were more likely to watch commercial free-to-air television (62%), listen to the radio (47% but down from 56% in 2020) and read local print newspapers (21% but down from 28% in 2020).



Methodological overview

- The 2021 survey was conducted from 14 September to 5 October 2021.
- A total of 4,135 surveys were completed via online and telephone surveys using the Social Research Centre's national probability-based online panel - Life in Australia™ and a boost of parents or guardians of children aged 15 and younger using an online non-probability sample.
- Questions generally asked about respondent's use of media in the last 7 days. A detailed analytical report, including questions asked, is available on the department's website.