Good morning,

Here’s the update for the ABS:

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- Preparations for conduct of the Census in Norfolk Island are on track and consistent with original plans and funding allocation. The Census approach for Norfolk Island has been finalised, with adjustments to standard approach made to accommodate local conditions and data needs.  
- Census Area Supervisors for Norfolk Island have been recruited and trained. All Census field staff have been recruited and are currently undertaking training.  
  - A cover letter for all Norfolk Island homes has been developed to provide Norfolk Island-specific advice on completing the Census form (e.g. how to report Pitcairn ancestry or Norfolk language). Despatch of letters and forms commenced 29 July.  
  - There are no known issues that will affect the conduct of the Census on Norfolk Island. |

Update:

- Census operations on Norfolk island have progressed very well.
- The vast majority of Census forms have either been collected by field staff or taken to the Norfolk Island Post Office for mailing to the ABS secure data capture centre in Victoria.
- Levels of willing compliance have been very high. The Norfolk Island cover letter is considered to have been instrumental in gaining local support.
- Access and use of the online form has unfortunately been limited due to the outage and then additional protections put into place that disrupted access for most Norfolk Island residents.
- An editorial is currently being prepared to thank residents for their participation, as well as requesting those residents whose forms have
<table>
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<th>Inclusion of Norfolk island in ABS quarterly population estimates from 2017-18</th>
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- Preparations are on track for quarterly population estimates from 2017-18.
- Progress to be monitored in Stage 3 reports.

---26/08/2016 10:11:26 AM---Good morning I hope you're all well.

Secretariat WDB

Basics

Send

To

cc


Protective Mark

UNCLASSIFIED

Categories

Parliamentary Liaison/Census 2016/Other general liaison

Visibility

Public

Editors

s22

Document Usage

Government Relations - determines recordkeeping action

Document Id

s22
Kind regards,

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### Status Legend

- **On track**
- **Behind/At risk**
- **At significant risk**
- **Complete**

### Priority

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### Australian Bureau of Statistics

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  - There are no known issues that will affect the conduct of the Census on Norfolk Island.  
  - Please provide an update on the status of the 2016 Census on Norfolk Island.  
  - Did residents complete a paper form or do they have access to complete the Census online? |
| Inclusion of Norfolk Island in ABS quarterly population estimates from 2017-18 | 3               | ABS to include Norfolk Island population data in quarterly estimates from 1 July 2017 | - Preparations are on track for quarterly population estimates from 2017-18.  
- Progress to be monitored in Stage 3 reports. |
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If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.
From: s47F
Sent: Tuesday, 11 October 2016 12:18 PM
To: Check this out
Subject: Media Release Australia records more than 96 per cent preliminary response rate for the 2016 Census.docx

(See attached file: Media Release Australia records more than 96 per cent preliminary response rate for the 2016 Census.docx)
Australia records more than 96 per cent preliminary response rate for the 2016 Census

11 October 2016

The Australian Bureau of Statistics (ABS) would like to thank Australia for participating in the 2016 Census of Population and Housing. The preliminary response rate is now confirmed at more than 96 per cent. This ensures we are on track to deliver the quality Census data Australia needs.

With the last of the 38,000 Census field staff wrapping up after more than six weeks out in the field, the ABS will now focus on processing the 4.9 million online and 3.5 million paper household forms.

Head of the Census, Duncan Young, thanked Australians who submitted forms, and said every form is welcomed as they continue to come back into the ABS this month.

"I'd like to thank everyone who completed the Census," Mr Young said. "We'd once again like to apologise for the inconvenience caused by the system outage on Census night."

"Despite the setback, we've received a fantastic response from Australians which is testament to the value the community sees in the Census and the insights it generates."

More than 58 per cent of the household forms received were submitted online. The ABS is pleased to have received 4.9 million online forms - 2.2 million more in 2016, compared to 2011.

"Our experience in Census 2006 and 2011 was that online forms produce higher quality data and are quicker to process. This increase in online forms will allow us to release Census data more than two months sooner than in 2011," Mr Young said.

"Over the next six months our focus is on processing and quality assuring the results of the 2016 Census to ensure we produce a high quality snapshot of Australia."

The first results of the Census will be released in April 2017 on the Australian Bureau of Statistics website. The second round of results will be released in June 2017.

For more information, go to abs.gov.au/census
How the household preliminary response rate is calculated

The ABS estimates that at the time of the 2016 Census there were 9.8 million private dwellings in scope for the Census. The number of dwellings occupied on Census night is always fewer than anticipated, and to date around 1 million dwellings have been identified as unoccupied.

The ABS does not need Census forms from dwellings that were unoccupied on Census night.

In the 2011 Census, fewer than 90 per cent of private dwellings were found to be occupied on Census night in Australia. Calculations of the Census response rate take into account unoccupied dwellings in order to be accurate.

The final response rates were 95.8 per cent in the 2006 Census and 96.5 per cent in the 2011 Census. The minimum required response rate for the 2016 Census is considered to be 93.3 per cent.

The final dwelling response rate for the 2016 Census is only available after the scanning, processing and quality assurance of all Census forms, and will not be available until April 2017. The final dwelling response rate may vary from the preliminary response rate.

Fast facts about the 2016 Census

- The 2016 Census employed 38,000 staff to count approximately 24 million people across around 8-million square kilometres.
- The newest island to be added to the Australian Census count is Norfolk Island. Sitting approximately 1,450 kilometres off the coast of northern New South Wales, the Census will record Pitcairn ancestry and Norf’k as a language for the first time.
- There were 25,200 forms sent to Australians working and living on ships, cruise liners and off-shore mining rigs.
- For the first time, the Census online form reached AA Accessibility standard certification meaning people who are blind, deaf or have low vision were able to complete the Census independently using screen reader programs such as Jaws or Window Eyes.
- The Census counted people in more than 36,000 dwellings across remote national parks, pastoral properties, roadhouses, mining camps and Aboriginal and Torres Strait Islander communities.
- Australia’s homelessness population was recorded by Special Field Officers visiting homelessness shelters to count people sleeping rough, staying in supported accommodation, staying in rooming or boarding houses or living in overcrowded dwellings.
- The Translating Inquiry Service helped more than 30,000 people participate in the Census.
- Census advertising and instruction materials were translated into 39 different languages.
- The biggest work area for which a single Census field staff member was responsible for was 1.922 million kilometres squared.

For further information on the Census, visit www.abs.gov.au/census

For media inquiries, including interview opportunities:
National Media Manager, (P) 02 6252 6617 / census.media@abs.gov.au
The ABS is committed to upholding the privacy, confidentiality and security of all the personal information it collects. Read more about our approach to privacy and our privacy policy on the ABS website.

Please note - This is the final media release regarding 2016 Census completion and preliminary response rates.
Hi,

We will go going out with the following Editorials today and later in the month to local Norfolk Island media suggested in your email below.

(See attached file: Countdown to the Census begins editorial 1 Aug 2016 MJH.docx)(See attached file: Field Officer visit Editorial 17 August MJH.docx)(See attached file: Thank you for Norfolk for completing your Census_Editorial 10 August MJH.docx)

'arm regards

Census Communications | Communications and Dissemination Branch | Australian Bureau of Statistics

d@abs.gov.au (W) www.abs.gov.au

Contact the ABS Communication team on (02) 6252 6617 or census.media@abs.gov.au


--- Forwarded by [email] Staff/ABS on 01/09/2016 04:56 PM ---

From: [email] Staff/ABS on 01/09/2016 04:56 PM
Cc: "office.administrator@infrastructure.gov.au"
Date: 20/07/2016 10:07 AM
Subject: RE: Census editorial for Norfolk Islander newspaper [SEC=UNCLASSIFIED]

Hello,

Thank you for keeping us informed.

For your information, has returned to the mainland.

Other local media outlets on the island you may like to consider engaging with are:

- Radio Norfolk – Contact is Darlene Buffett. Email - manager@radio.gov.nf. Phone: 0011 6723 22137
- Norfolk Online – Contact is Alison Christian. Email – alisonc@ninet.nf. Phone: 0011 6723 22778

Kind regards,
From: [Name]<@abs.gov.au>
Sent: Monday, 18 July 2016 1:40 PM
To: office.administrator
Subject: Census editorial for Norfolk Islander newspaper

Hello

I have been keeping informed on the Census media activity on Norfolk Island. During the Census approach phase we would like to keep Norfolk Islanders informed with a 'one month to go' editorial, that will be sent to the Norfolk Islander (local paper).

Happy to discuss any further details.

Warm regards

Census Communications | Communications and Dissemination Branch | Australian Bureau of Statistics


Contact the ABS Communication team on (02) 6252 6617 or census.media@abs.gov.au


Disclaimer
Countdown to the Census begins! – Norfolk Island Editorial
Approach phase 28 July – 8 August
For publishing on 1 August

The countdown to the 2016 Census has begun, with 8 days to go until Norfolk Islanders take part in Australia’s largest peace time operation on Tuesday, 9 August 2016.

New South Wales Census Director, Liz Bolzan is calling on all Norfolk Islanders to complete their Census form, which will begin arriving at households soon.

“Local Census Field Officers are now visiting households to deliver Census packs which include: Census letter, the Household form; a Norfolk Island fact sheet and a privacy envelope. Households can refer to the Norfolk Island factsheet to assist them in completing their form, which provides examples of some questions and how they relate to people on Norfolk Island.”

“Instructions for online completion, including a unique login code will be displayed on the front of the form should residents wish to complete their Census via the internet.”

“The Census form will take approximately 30 minutes to complete per household and must include everyone staying with you on Census night. All information you provide is kept private and secure and ABS cannot and will not ever release your identifiable Census data. For visitors and travellers staying at a hotel, motel, hostel or any other type of accommodation, the service provider will provide you with a Census Pack to complete the Census,” Ms Bolzan said.

For the first time, Norfolk Island will be included in the Census conducted by the Australian Bureau of Statistics every 5 years,” Ms Bolzan said. In 2011, Norfolk Island had a population of 1,796 people in their last Census.

“It is important to gain an accurate snapshot of Norfolk Island to help make informed decisions for future planning,” Ms Bolzan said.

Remember the Census is compulsory. For more information about the Census visit
www.census.abs.gov.au
The Australian Bureau of Statistics (ABS) thanks all Norfolk Islanders who completed their Census forms. Across Australia more than XXX million households completed the Census online officially making it Australia’s largest online event in the national history!

NSW Census Director, Liz Bolzan said there’s still time for residents to complete the Census, if they haven’t already done so. “We have already received XX out of 1700 private dwelling forms that were personally delivered by local Norfolk Island Field Officers in late July.”

“If you need help completing the Census or require a new form, please contact the Census Inquiry Service on 1300 214 531. If people require an interpreter to help with a Census inquiry, please call the Translating and Interpreting Service (TIS National) on 13 14 50.”

“It’s compulsory for all Australians, and everyone on Norfolk Island to complete the Census. This is our moment to pause and make a difference and help shape Norfolk Island’s future. The 2016 Census will help inform planning for housing, roads, schools, hospitals the environment and many more services and infrastructure projects,” Ms Bolzan said.

“We have now begun the process of collecting and coding Census information at Data Coding Centre to process and code responses collected from close to 10 million households and 24 million people.

On 11 April 2017 the first data will be released, providing information on person, family and dwellings topics such as age, ancestry, country of birth, sex, count of children and total household income.
Expect a visit from your local Census Field Officer – Norfolk Island Editorial
Visit phase 13 August – 4 September
For publishing on 17 August

It's not too late to complete your Census form! If you haven't already, please act now!

Census Field Officers will soon be visiting Norfolk Island households that haven't already done so, to remind people to complete the Census. NSW Census Director, Liz Bolzan says it's important that every household completes the Census to get an accurate snapshot of Norfolk Island today, to help shape our education, health, transport and infrastructure tomorrow.

"If haven't already completed your Census form or are having trouble, a Field Officer will visit between 13 August until the 4 September to collect forms and provide support. If you have completed your form please post back now using the reply envelope supplied."

For households completing the paper form, general help is available on the ABS website census.abs.gov.au/help or by calling 1800 065 251. If calling from Norfolk Island, please disregard the 1300 number on the paper form and our website.

Click here to see our Census reminder YouTube advertisement
Hi

here is a link to the information that we put on the ABS website today to explain Norfolk Island Ancestry.

http://www.abs.gov.au/ausstats/abs@.nsf/Lookup/2900.0main+features101422016

I hope you find this useful, but if you have any questions please free to call me

cheers

2016 Census Data Assurance | Australian Bureau of Statistics

s22

s22

---03/08/2017 09:38:58 AM---Hi , That would be fabulous!

Hi

That would be fabulous!
I’m going to continue using the 20% figure internally and refer to the factsheet once it’s available.

Many, many thanks,


Hi

we are currently in the process of pulling together an information sheet that focusses on ancestry for Norfolk Island that we will put up on the web once it's been validated and finalised. Once we have finalised the information sheet we will send you a copy, most likely early next week - does that timing work for you?

cheers

2016 Census Data Assurance | Australian Bureau of Statistics

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Date: 01/08/2017 04:29 PM
Subject: Norfolk Island Census Data [SEC=UNCLASSIFIED]

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-----------------------------------------------------------------------------------
From:  
Sent: Thursday, 6 July 2017 4:16 PM  
To:  
Subject: RE: Norfolk Island presentation [SEC=UNCLASSIFIED]

Thanks very much appreciate you getting back to me on this and sending me the seminar. On our end we’ve heard positive things about the Seminar as well.

I think it was appreciated among the NI community that ABS went over and took the time to explain it all to them in person. We tend to forget that these things are brand new to the NI community so it’s fantastic when we can familiarise the community with Australian systems in a more personalised manner.

All the best, and have a great rest of your week.

Kind regards,

From: [redacted]@abs.gov.au  
Sent: Thursday, 6 July 2017 4:03 PM  
To: [redacted]@infrastructure.gov.au  
Subject: RE: Norfolk Island presentation

Hello

Sincere apologies for not being able to connect with you prior to our trip to Norfolk Island. Last week was hectic with the data release on Tuesday and all the media interviews that followed.

I have attached a copy of the presentation given. In all cases we referred to Norfolk Island as part of Australia. Overall we got very good feedback from the seminars. Some people in the audience noted and were concerned about the inability to identify Norfolk Island ancestry through the Ancestry classification. We are investigating this further.

(See attached file: 2016 Census seminar - Norfolk Island.pptx)

Please let me know if you want to chat further about the seminars.

Cheers

2021 Census Data | Australian Bureau of Statistics

---30/06/2017 03:32:26 PM---Thanks very much for that. Appreciate that would be quite busy at the moment. Just as a r
No problem.

I wonder about the reference to the Norfolk Island language. We had called it NorfK, but I changed that to Norfolk language - it should probably say "Norfolk Island language", or NorfK language, or Norfuk (also spelt Norfolk).

See: https://en.wikipedia.org/wiki/Norfuk_dialect

I'll leave it up to you to decide.

Regards

Planning, Governance & Ministerial Liaison | Governance & Parliamentary Liaison Branch | Australian Bureau of Statistics

The ABS Privacy Policy outlines how the ABS handles any personal information you provide to us.

Thank you ☺ s22

Kind regards

From: s22
Sent: Wednesday, 27 July 2016 2:38 PM
To: s2
Cc: s47F
Subject: Re: Norfolk Island reforms - Status and Priority Report - Australian Bureau of Statistics --> UPDATE as at 27 July

Good afternoon s22

Here is the ABS update on the Norfolk Island Census:
Update

- Preparations for conduct of Census in Norfolk Island were on track and consistent with original plans and funding allocation as at 30 June 2016.
- The Census approach for Norfolk Island has been finalised, with adjustments to standard approach made to accommodate local conditions and data needs.
  - All Census field staff have been recruited and are currently undertaking training.
  - A cover letter for all Norfolk Island homes has been developed to provide Norfolk Island-specific advice on completing the Census form (e.g. how to report Pitcairn ancestry or Norfolk language). Despatch of letters and forms will commence from Friday 29 July.
  - There are no known issues that will affect the conduct of the Census on Norfolk Island.

Regards

Planning, Governance & Ministerial Liaison | Governance & Parliamentary Liaison Branch | Australian Bureau of Statistics


The ABS Privacy Policy outlines how the ABS handles any personal information you provide to us.

Norfolk Island reforms - Status and Priority Report - Australian Bureau of Statistics [SEC=UNCLASSIFIED]

Secretariat WDB

Basics
Good morning

I hope you're well.

Could you please provide an update for the deliverables identified in red text in the below table, before COB Wednesday, 27 July 2016.

This will be the final update for Phase 1 – 2015/16 of the Norfolk Island reforms. The purpose of this request is to ensure all deliverables scheduled for implementation during Phase 1 are complete or if not, suitable arrangements are in place for implementation during Phase 2 – 2016/17.
Kind regards,

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Inclusion of Norfolk Island in ABS work plan from 2015-17: 1/2

Inclusion of Norfolk Island in national Census of Population and Housing from 2016

Update

- Preparations for conduct of Census in Norfolk Island were on track and consistent with original plans and funding allocation as at 30 June 2016.
- The Census approach for Norfolk Island has been finalised, with adjustments to standard approach made to accommodate local conditions and data needs.

Please provide update on preparations for conduct of 9 August 2016 census on Norfolk Island, including any emerging issues (and measures to address them).

---

Communication & Commonwealth Service Delivery
Norfolk Island Branch
Department of Infrastructure & Regional Development
@infrastructure.gov.au

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If you have received this e-mail in error, please notify the Department on (02) 6274-7111 and delete all copies of this transmission together with any attachments.
From: @abs.gov.au> 
Sent: Friday, 26 August 2016 10:31 AM 
To: 
Cc: janharpett@abs.gov.au, Mike Rossel, Secretary at WD 
Subject: Re: Norfolk Island Reforms Status and Priority Report September 2016 - Australian Bureau of Statistics

Follow Up Flag: Follow up
Flag Status: Flagged

Hi

I'm well - thanks for asking - hope you are too...

We'll get onto the update and have something to you before COB 30/8.

regards

Planning, Governance & Ministerial Liaison | Governance & Parliamentary Liaison Branch | Australian Bureau of Statistics

@abs.gov.au (W) www.abs.gov.au

The ABS Privacy Policy outlines how the ABS handles any personal information you provide to us.

Good morning... 26/08/2016 10:11:47 AM----Good morning... I hope you're all well.

Good morning! I hope you're all well.

Could you please provide an update for the deliverables identified in red text in the below table, before COB Tuesday 30 August 2016.

Thank you for your assistance, please feel welcome to contact me if you have any questions.
Kind regards,

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• Did residents complete a paper form or do they have access to complete the Census online? |

| Inclusion of Norfolk Island in ABS quarterly population estimates from 2017-18 | 3               | ABS to include Norfolk Island population data in quarterly estimates from 1 July 2017 | • Preparations are on track for quarterly population estimates from 2017-18.  
• Progress to be monitored in Stage 3 reports. |

Communication & Commonwealth Service Delivery  
Norfolk Island Branch  
Department of Infrastructure & Regional Development  
@Infrastructure.gov.au

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